



NEW FEATURE GUIDE

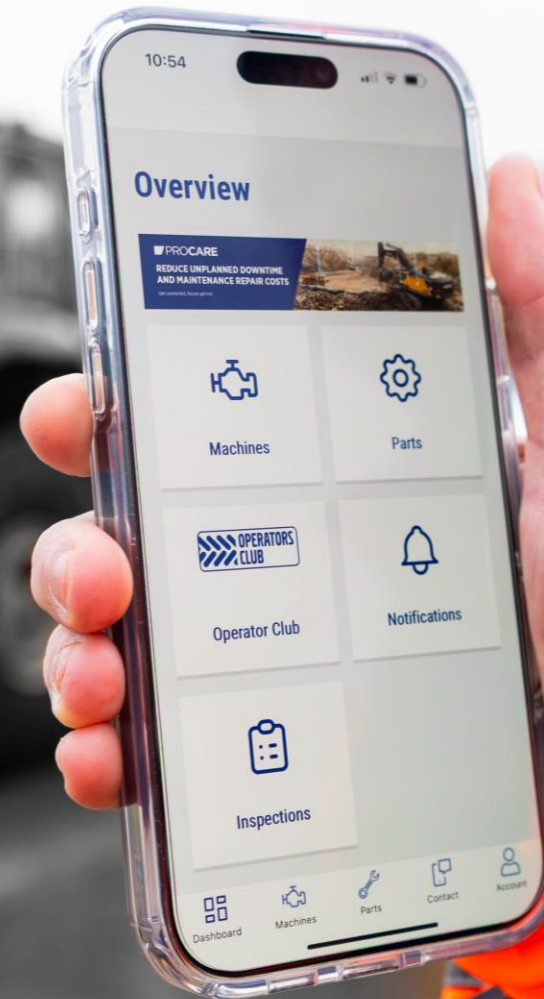
MYSMT



NEW FEATURES

MySMT

- Inspection Checklist
- MySMT App
- Training Courses
- Machine Groups



WHAT IS MYSMT?

PAPERWORK, PERFORMANCE AND PARTS — UNIFIED FOR TOTAL CONTROL

Company Paperwork

Provides insight into:

- Financial transactions with SMT
- Access to machine reporting: oil sampling reports, ProCare recommendations and Service Reports

Fleet Performance

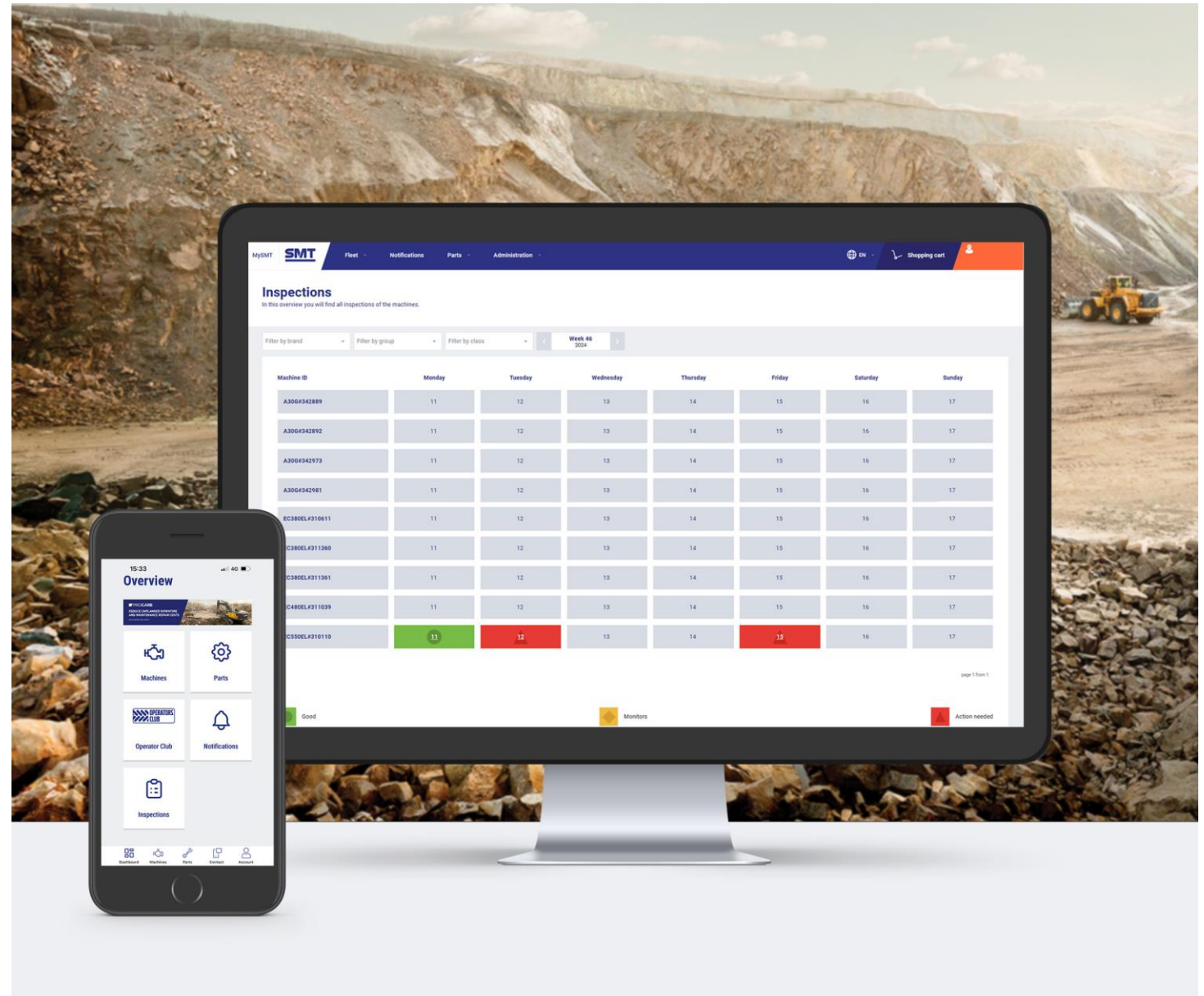
Access to current fleet details:

- location, operating hours, fuel consumption, productivity data, CO2 emissions, electric hours work remaining

Parts

Order parts quickly and easily with the online parts webshop:

- Look up and order parts 24/7 on the basis of technical drawings



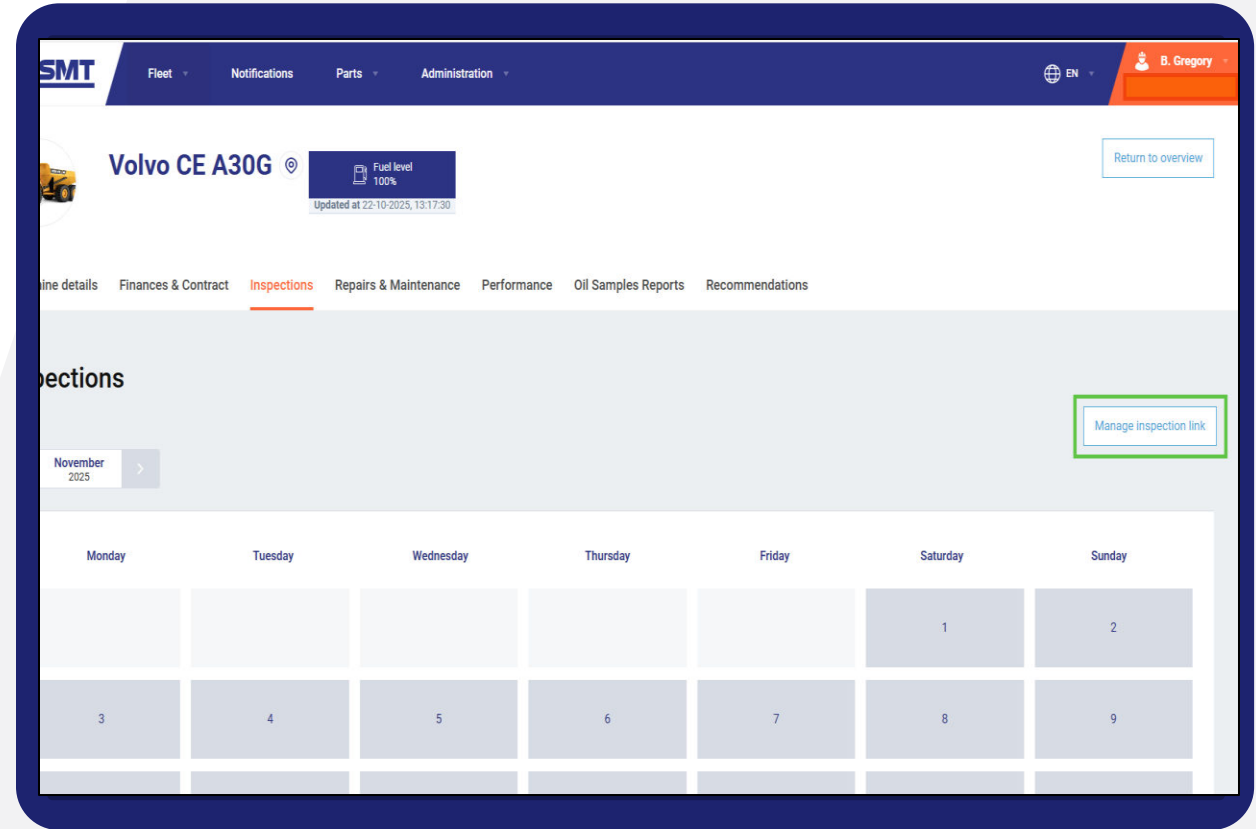
INSPECTION CHECKLIST

The new Inspection Checklist in MySMT enables your site operators to report machine issues quickly by attaching photo's via a checklist, giving fleet managers real-time notifications of issues with SMT a click away to ensure your fleet maintains uptime.

How?

Step 1

- ☐ Locate the machine you want to complete an inspection on via MySMT ('Fleet' > 'Machine Overview')
- ☐ Click 'Inspections' then 'manage inspection link'

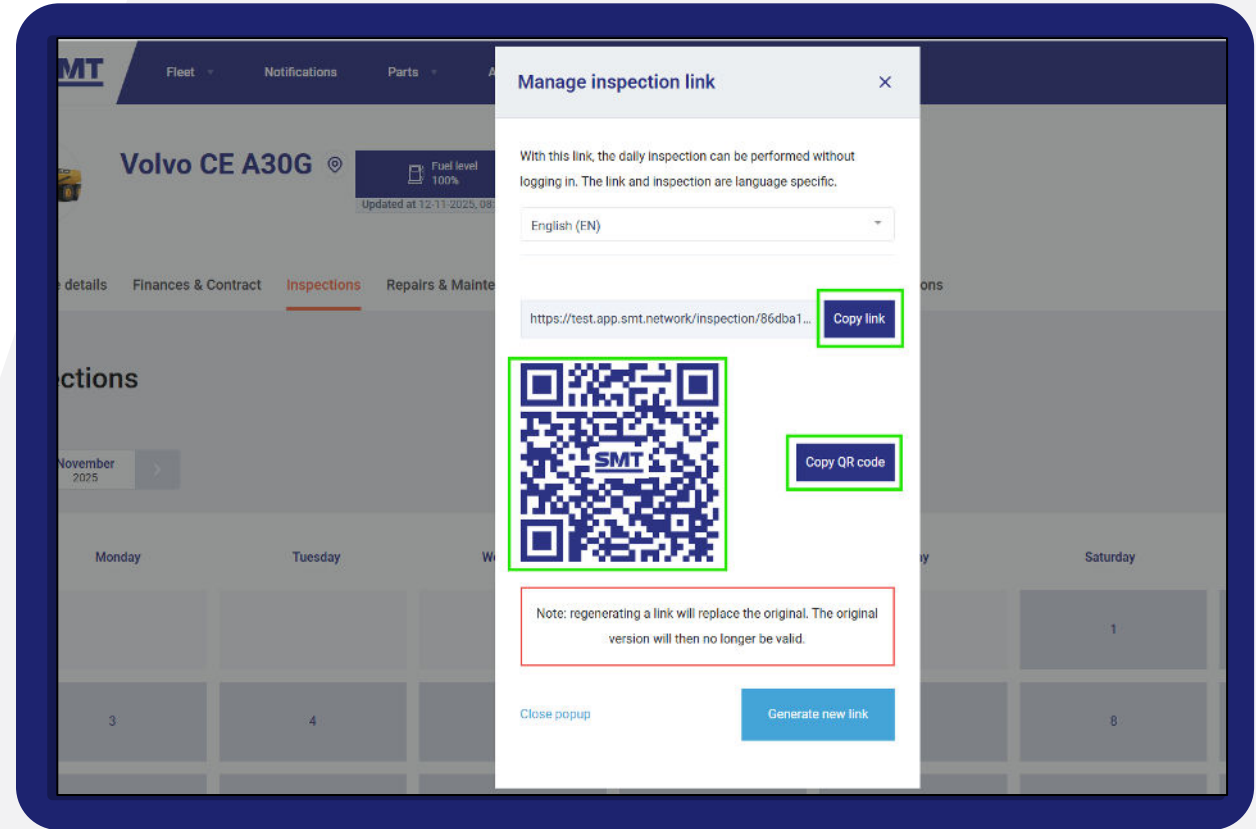


INSPECTION CHECKLIST

How?

Step 2

- ☐ Once clicked 'Manage Inspection Link' there are 3 options for your operator to access:
- ☐ Click 'Copy link' to send the link to your operator
- ☐ Allow your operator to scan the QR code on the screen
- ☐ Copy the QR code and send to your operator or print it and put it in the machine

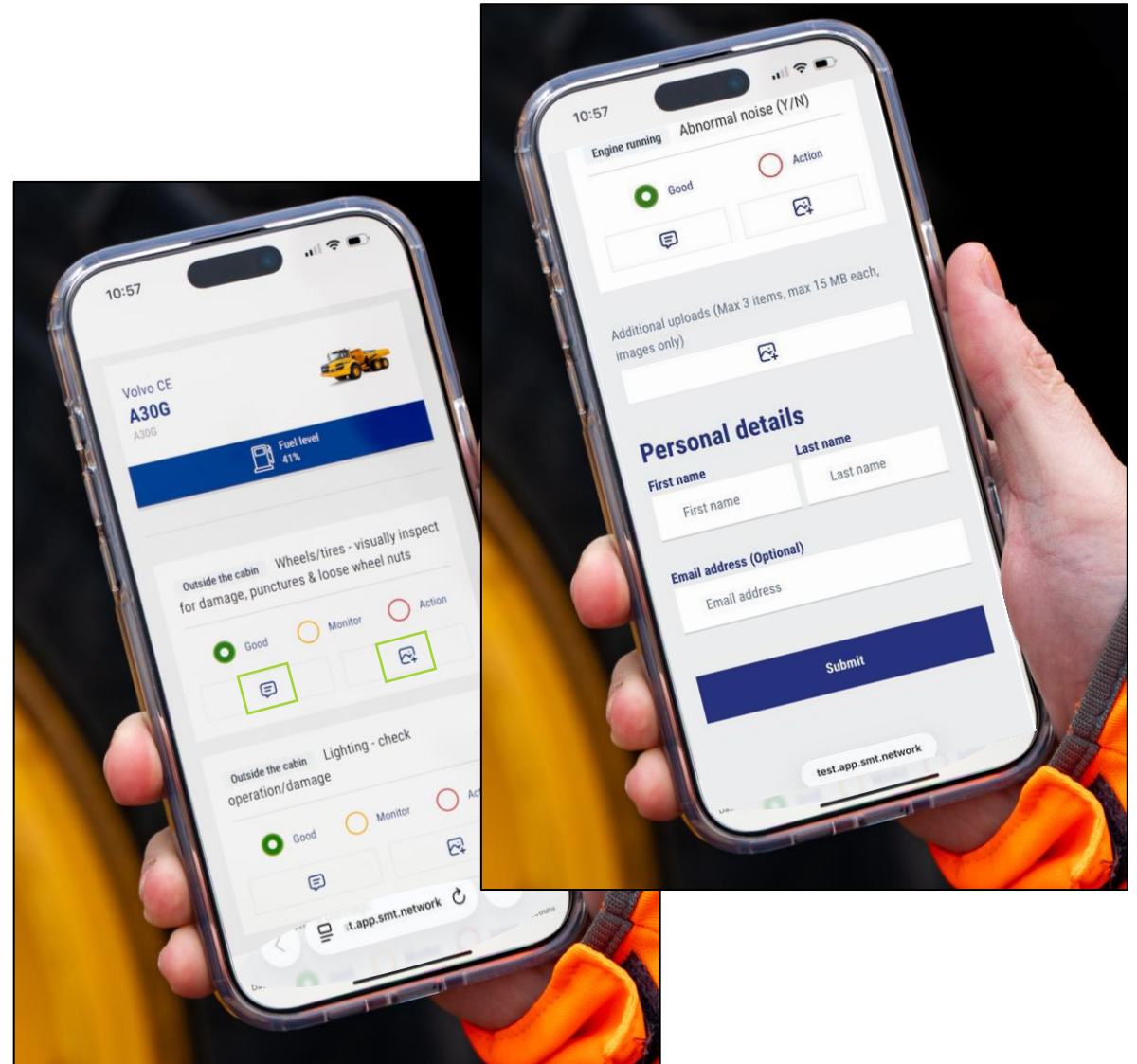


INSPECTION CHECKLIST

How?

Step 3

- ☐ Once your operator has opened the inspection form by scanning the QR code with their mobile device, or clicking the link
- ☐ Then they can complete the machine inspection, reviewing each check, adding photo's or comments
- ☐ Once complete your operator can enter their details and submit the inspection form

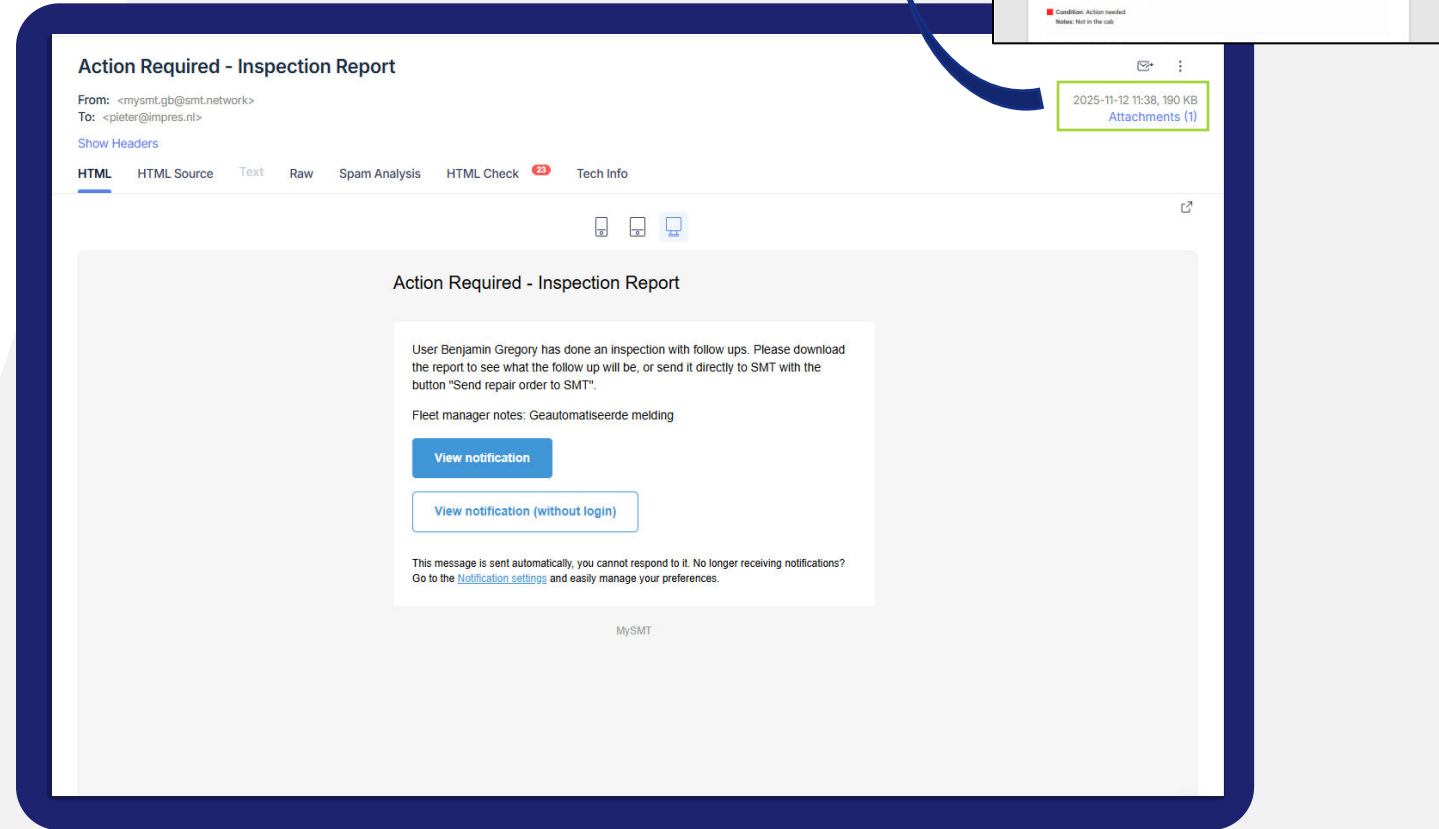


INSPECTION CHECKLIST

How?

Step 4

- ☐ If there are any red 'action' checks highlighted in the form then the fleet manager set up in MySMT will get an email
- ☐ The fleet manager can then download the attachment of the report
- ☐ See step 5 for what happens when the 'View notification' button is pressed

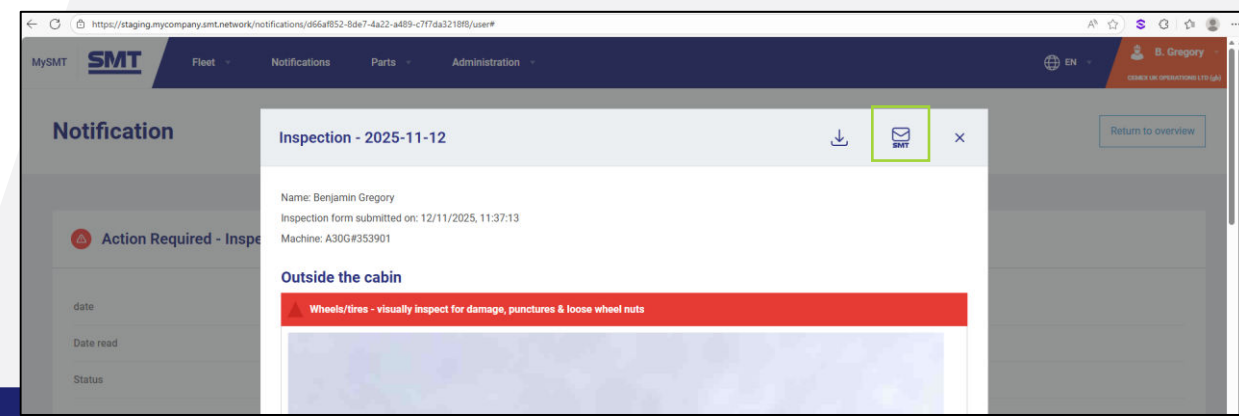
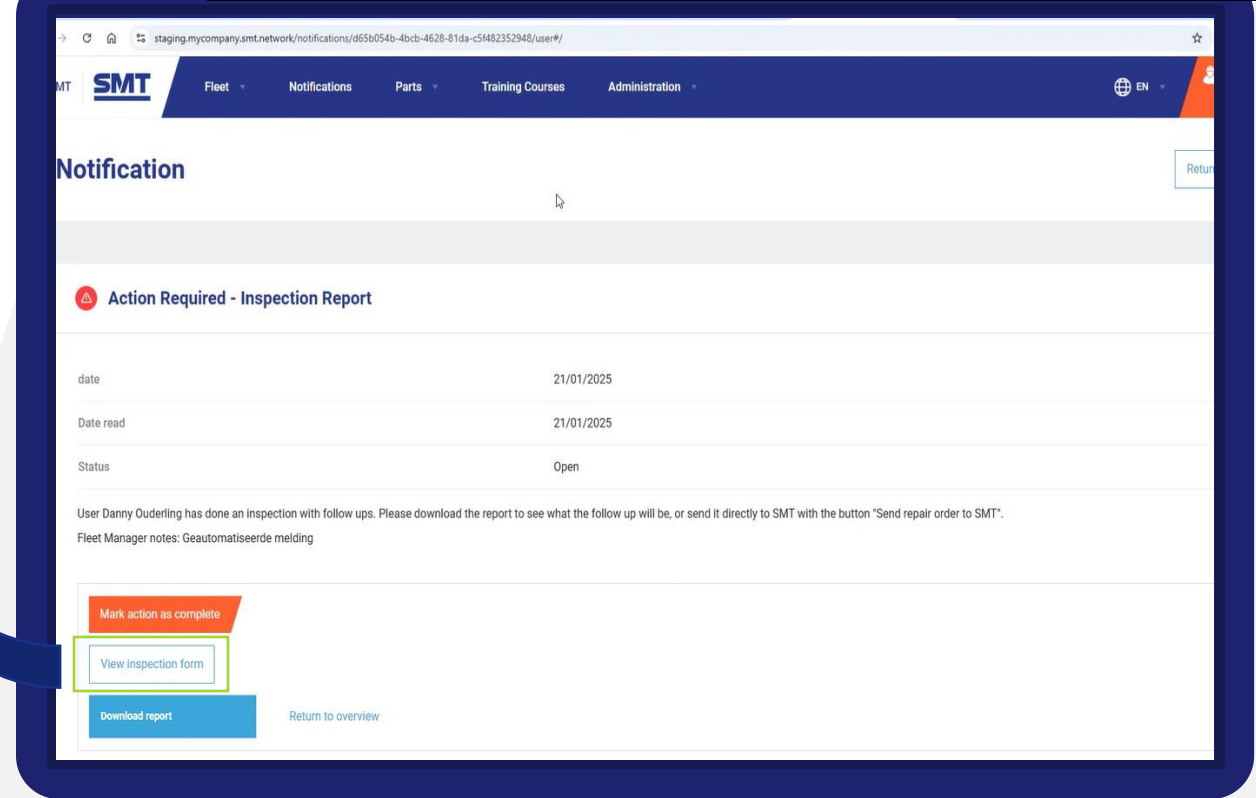


INSPECTION CHECKLIST

How?

Step 5

- ☐ Once you click 'View notification', see step 4, this takes you to MySMT
- ☐ Clicking 'View inspection form' shows you the form completed, highlighting any concerns, and allows you to take action on any issues
- ☐ By clicking  you can contact SMT for support, see step 6 for more details

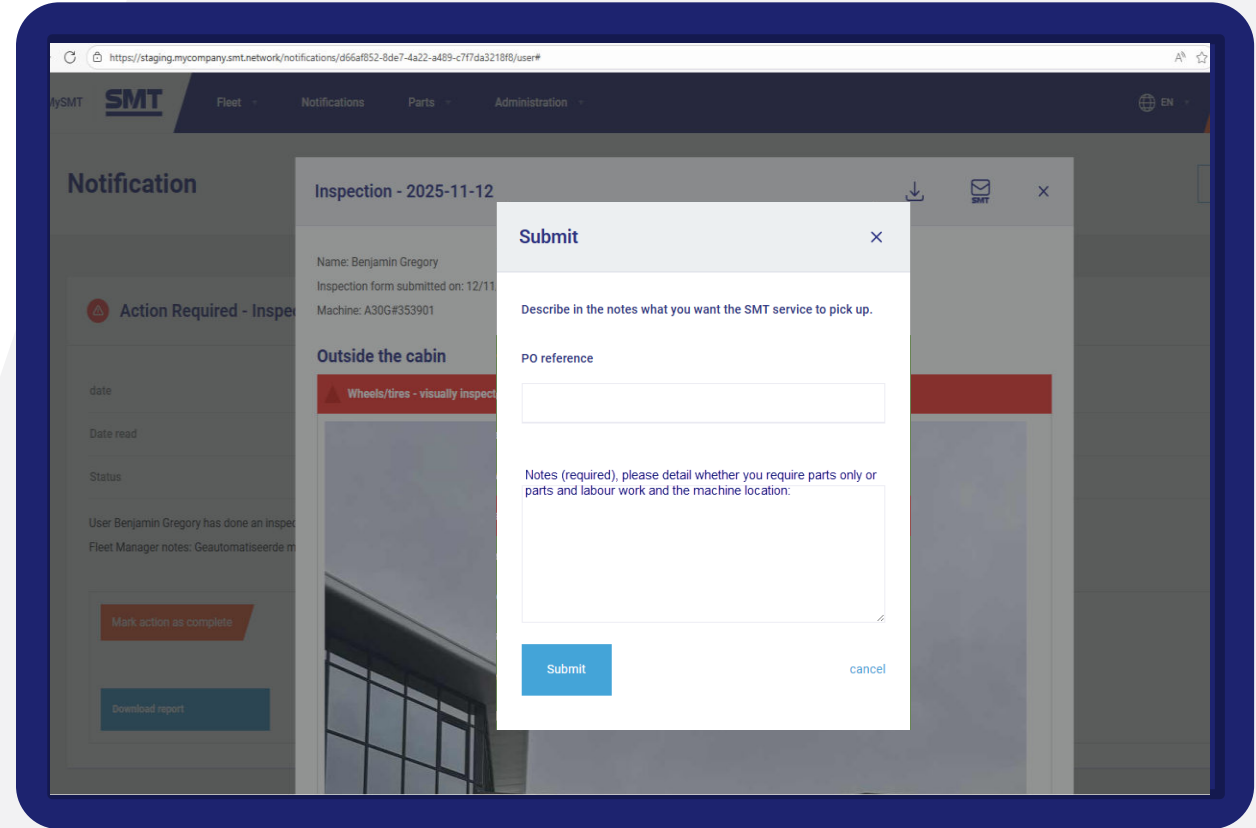


INSPECTION CHECKLIST

How?

Step 6

- ☐ Once you click  as described in step 5 this takes you to this form
- ☐ Details of whether you require parts or parts and labour work can be detailed here, specifying exactly how SMT can support you
- ☐ This will be sent to the local depot to this machine and they will be in contact to arrange this work to be carried out



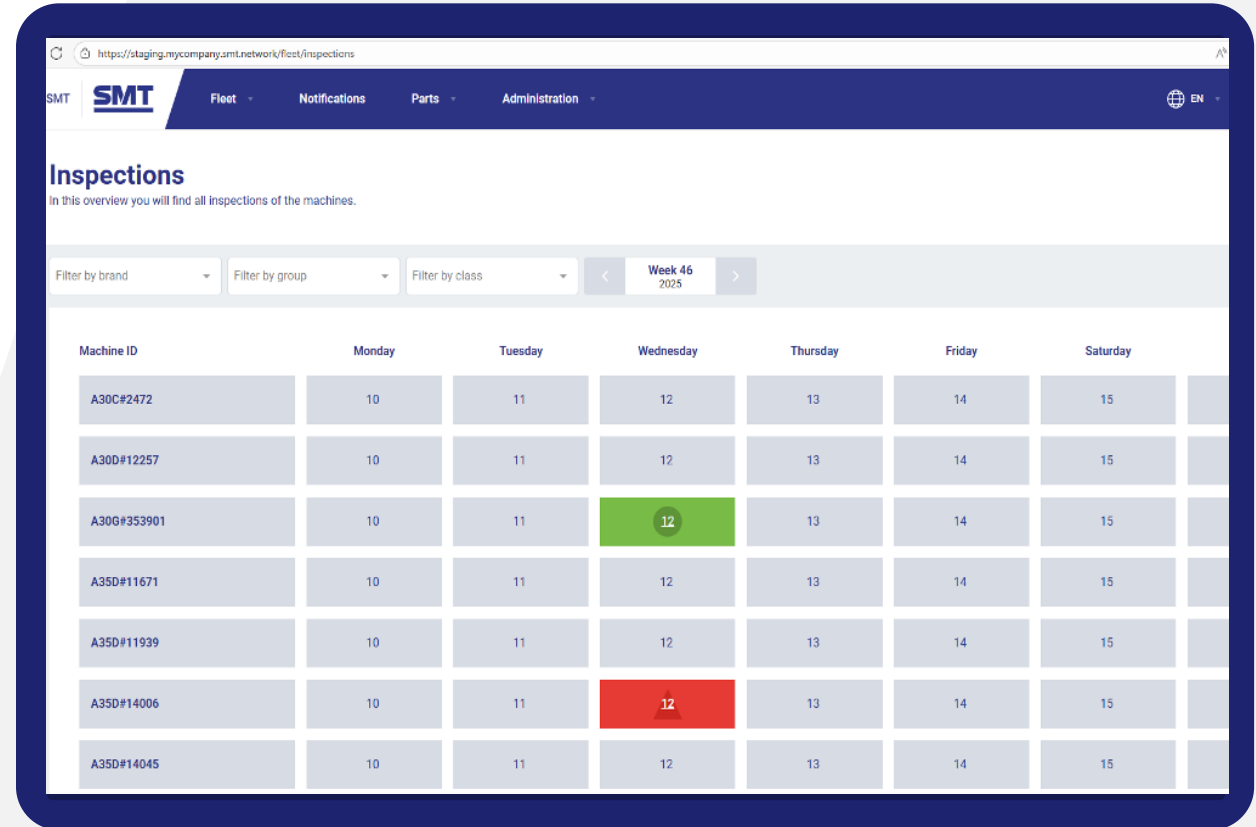
The screenshot displays the SMT web application interface. The top navigation bar includes the SMT logo and links for Fleet, Notifications, Parts, and Administration. The main content area shows a 'Notification' section with details for an inspection on 2025-11-12, submitted by Benjamin Gregory for machine A30G#353901. A modal window titled 'Submit' is open, prompting the user to describe the notes for SMT service pickup, provide a PO reference, and detail the required parts or labour work and machine location. The modal includes 'Submit' and 'cancel' buttons.

INSPECTION CHECKLIST

How?

Step 7

- ☐ As well as calendar view of inspections by machine you can also access your full fleet calendar view of inspection checks completed
- ☐ This is found from click Fleet > Machine inspections



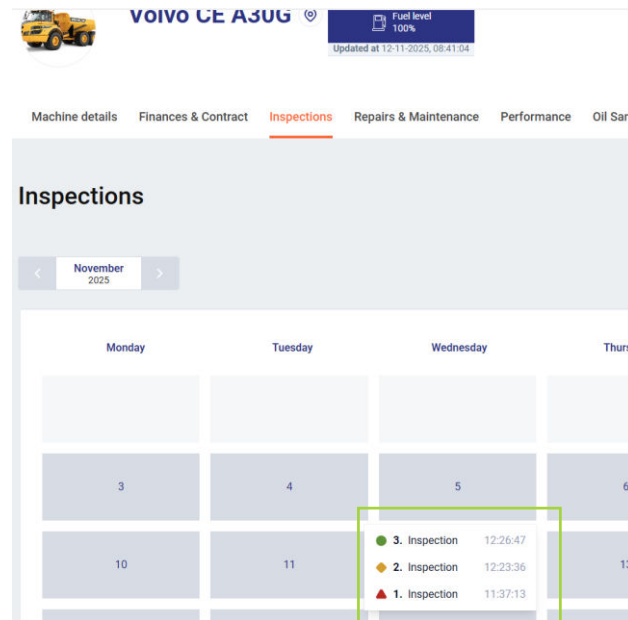
The screenshot shows a web application interface for SMT fleet inspections. The top navigation bar includes the SMT logo and links for Fleet, Notifications, Parts, and Administration. The main heading is 'Inspections' with a subtext: 'In this overview you will find all inspections of the machines.' Below the heading are three filter dropdowns: 'Filter by brand', 'Filter by group', and 'Filter by class'. To the right of these filters is a calendar navigation bar showing 'Week 46 2025'. The main content area is a calendar grid with columns for the days of the week (Monday to Saturday) and rows for machine IDs. The machine IDs listed are A30C#2472, A30D#12257, A30G#353901, A35D#11671, A35D#11939, A35D#14006, and A35D#14045. The calendar cells contain numbers representing the day of the month. For example, in the row for A30G#353901, the cell for Wednesday (12) is highlighted in green, and the cell for Thursday (13) is highlighted in red. The cell for Wednesday (12) in the row for A35D#14006 is highlighted in red.

Machine ID	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
A30C#2472	10	11	12	13	14	15
A30D#12257	10	11	12	13	14	15
A30G#353901	10	11	12	13	14	15
A35D#11671	10	11	12	13	14	15
A35D#11939	10	11	12	13	14	15
A35D#14006	10	11	12	13	14	15
A35D#14045	10	11	12	13	14	15

INSPECTION CHECKLIST

OTHER TO NOTE

- If your operator has the MySMT app, they can find the relevant machine and complete the inspection checklist from there.
- There is now the functionality to complete multiple inspections per day.
- Possible to complete checks on non-Volvo products



MYSMT APP

MySMT now available remotely through the Mobile App, on both Apple and Android devices. Stay on top of your fleet's health and performance with real-time access to machine data. The MySMT app gives users remote access to essential machine data and services, all from your mobile device, the app makes it easier than ever to manage your fleet on the go.

What functionality?

- Browse and order parts
- View machine data such as fuel consumption, productivity data, location, and receive timely notifications for upcoming service intervals.
- Book servicing or repairs quickly and easily.

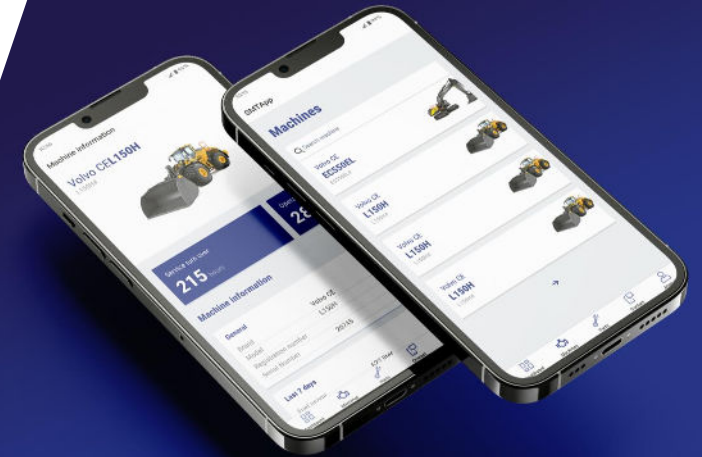
Log in with your normal MySMT login!



Apple app store –
iPhone users



Google Play
Store –
Android Users



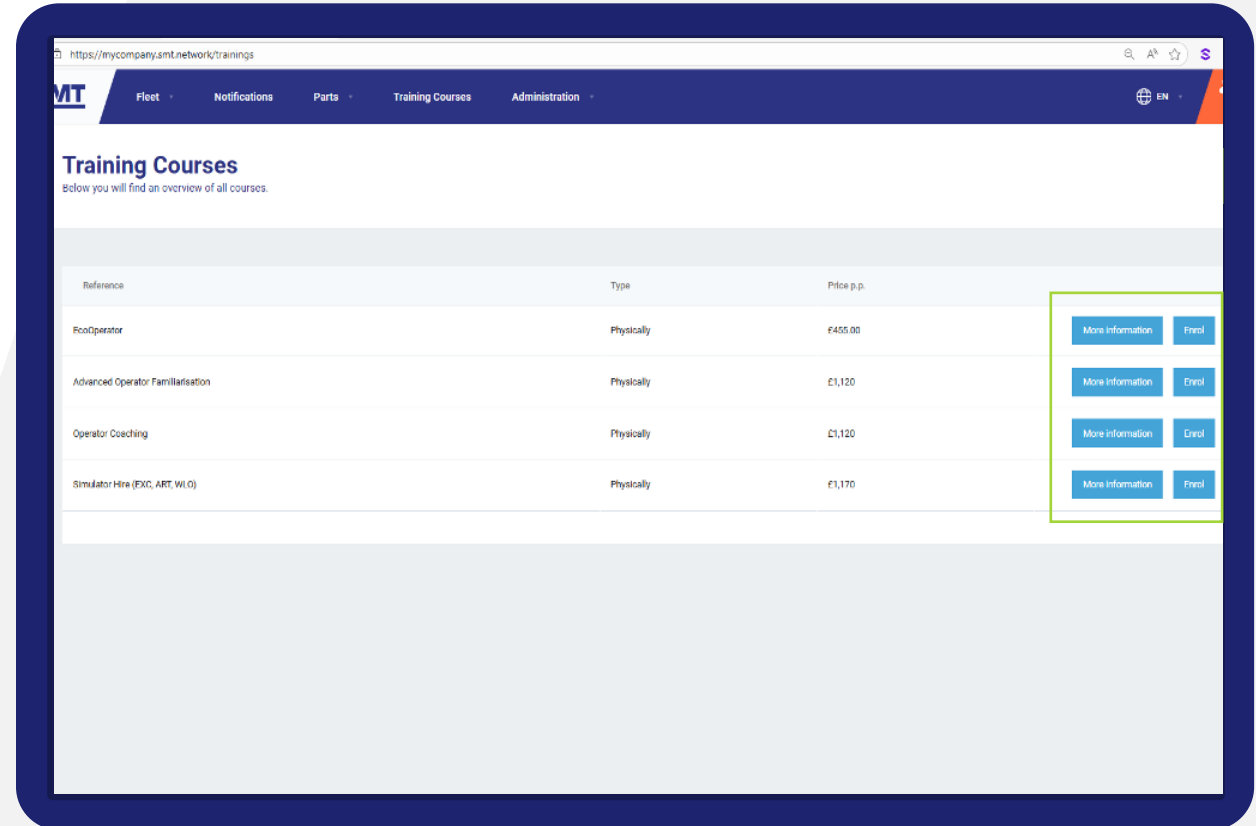
TRAINING COURSES

Unlock the full potential of your machinery with our tailored training courses for Operators and Fleet Management, now bookable through the training course page in MySMT. Browse, enquire and book courses directly from the MySMT portal.

How?

Step 1

- ❑ On the top banner click 'Training Courses'
- ❑ Click 'More information' next to each course to understand what the scope of each course is and ask any questions
- ❑ Click 'Enrol' to sign up your operators entering the date required with any comments and SMT will be in contact to discuss further



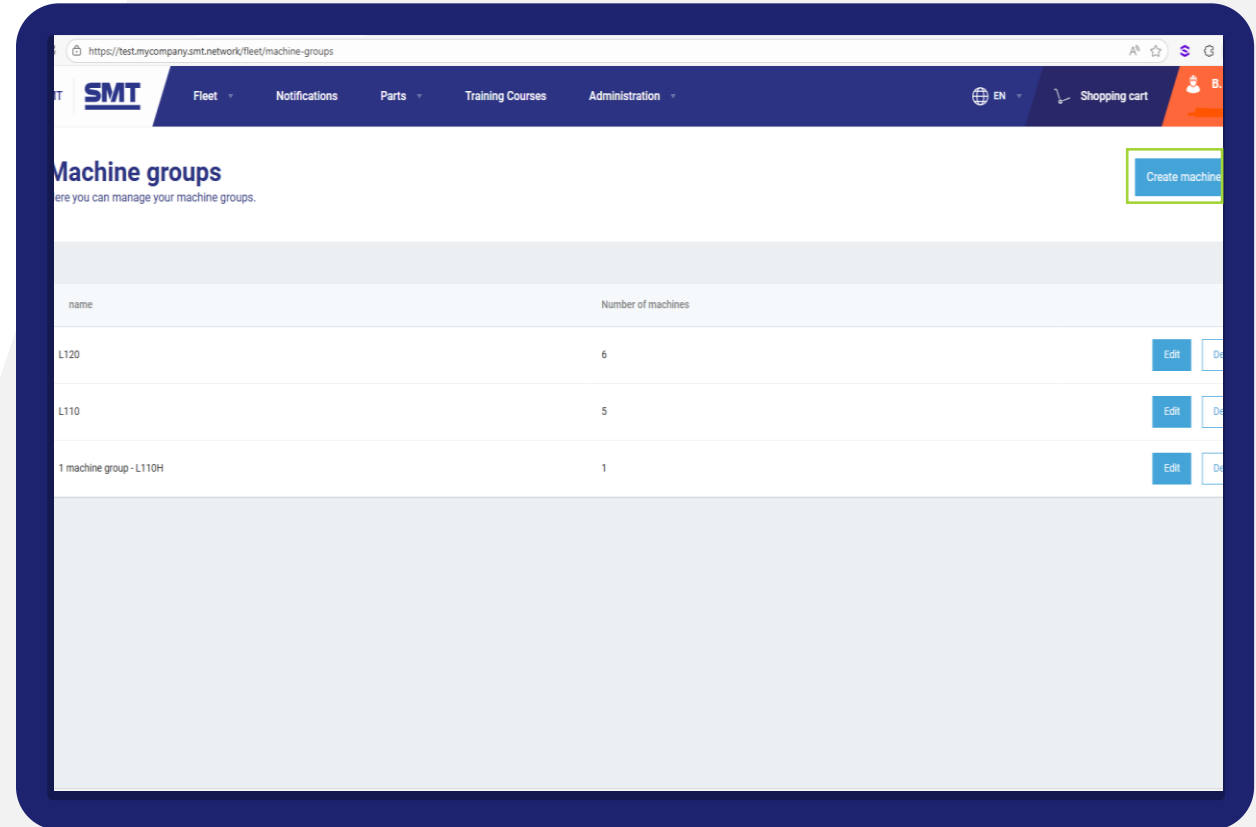
MACHINE GROUPS

With all your machine data in one place, MySMT makes it easy to organise your fleet by machine type or site location. Create custom machine groups and run detailed reports to gain valuable insight into performance, efficiency and emissions.

How?

Step 1

- ☐ On the top banner hover over 'Fleet' then click 'Machine groups'
- ☐ Click 'Create machine group'
- ☐ Name your machine group, click 'Add' next to the machines that you want in this group

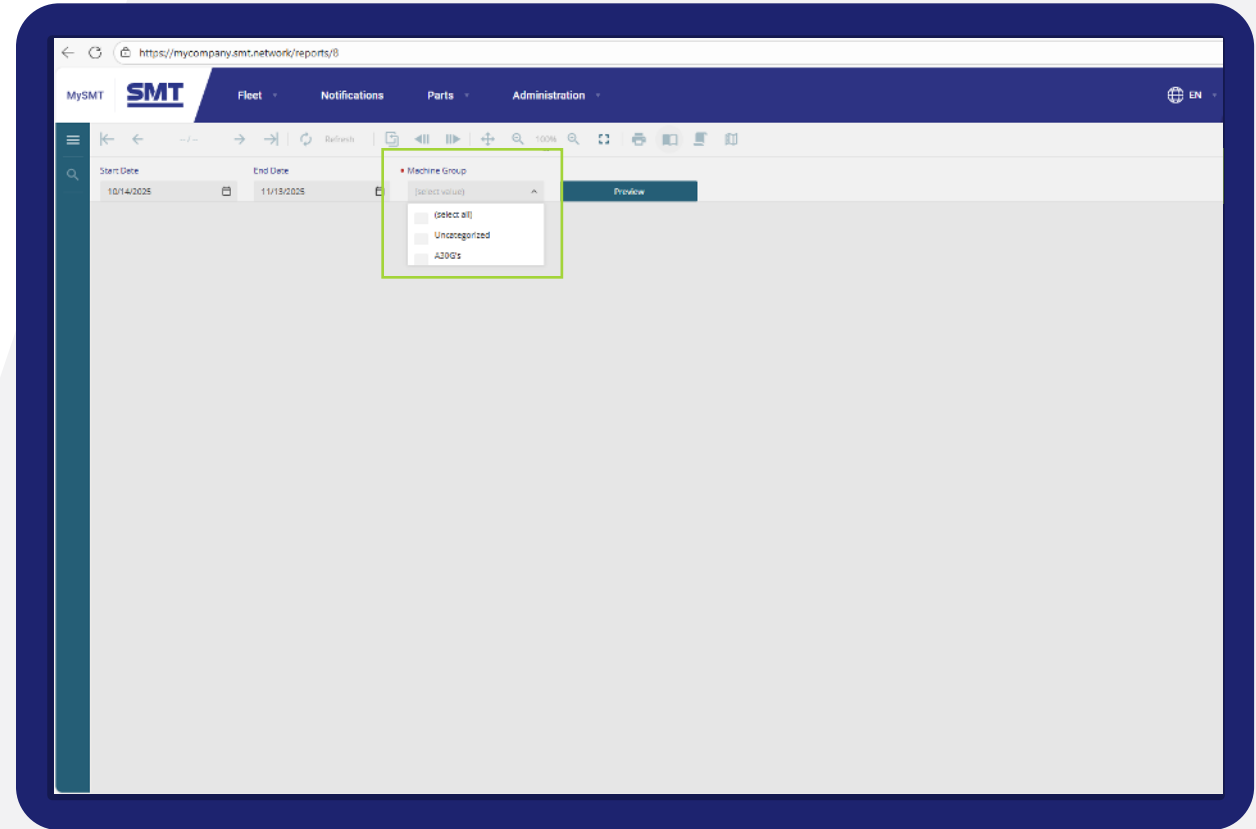


MACHINE GROUPS

How?

Step 2

- ☐ On the top banner hover over 'Fleet' then click 'Reports' and 'Summary report'
- ☐ Select the dates you want to run the report for and under 'Machine Group' find the one which you want to run a report on
- ☐ Click 'preview' to run the report



SUMMARY

MySMT New Features

- Inspection Checklist
- MySMT App
- Training Courses
- Machine Groups

