

Parts Return For Credit

This form must accompany all parts returns in order to properly credit your account. All parts returns must be in a re-saleable condition and in the original packaging.

Account Name:	
Contact Name:	
Contact Telephone Number:	
Date:	
Sales Order Number:	
Customer Order Number (for original order):	
Invoice Number	

Part Number	Part Name	Quantity	Return Reason Code
Notes:			

Return reason code:

1. Ordered in error
2. Received in error
3. Item damaged/faulty
4. Other

Please ensure that all parts are adequately packed for transportation and are genuine Volvo parts.

Please return to:
Parts Returns Dept.
SMT GB
Moorfield Road
Duxford
CB22 4QX